

GOVERNMENT OF WEST BENGAL
Department of Urban Development & Municipal Affairs
“Nagarayan”
DF-8, Sector-I, Salt Lake, Kolkata : 700 064

No.1034/MA/O/C-4/1M-31/2015(Pt-V)

Date :20.10.2022

MEMORANDUM

The need for providing various services in Urban areas through the online mode in view of the project of “Ease of Doing Business” (EoDB) has been under active consideration of the State Government for sometime past and in view of the requirements of EoDB, the State Government has decided to introduce the online service of “Name change in Water Connection/Bill as soon as the property is registered at Sub-Registrar’s Office through the system of triggering from the e-Nathikaran portal” in the Development Authorities of the State and accordingly it has been decided that for all activities of the change of name in the Water Connection/Bill shall be done through online mode only;

For successful implementation of this initiative and in order to place regulatory mechanism for this purpose, the following mandate shall be followed by the Development Authorities while effecting the change of name in the Water Connection/Billing system.

- 1) The name change of Water Connection/Bill will be done through accepting the trigger from “e-Nathikaran” online
- 2) Concerned Development Authority shall make necessary changes in their database of Water Connection/Billing and shall issue e-intimation to the concerned person/entrepreneur/industry about such change of name
- 3) Online verification of the genuineness of the change of name in the Water Connection/Billing system by any 3rd party
- 4) The concerned Development Authority shall provide the aforesaid online service to the concerned person/entrepreneur/industry **within 15 days** upon receipt of automatic trigger from the “e-Nathikaran”, observing necessary formalities.

This Order shall take immediate effect.

sd/-
Special Secretary

No.1034/1(9) /MA/O/C-4/1M-31/2015(Pt-V)

Date :20.10.2022

Copy forwarded for information and necessary action to :

- 1) Chairman/Chairperson.....Development Authority
- 2) Principal Secretary, MSME&T Department, Govt. of West Bengal
- 3) District Magistrate....., P.O.....Dist.....
- 4) Chief Executive Officer/Executive Officer.....Development Authority
- 5) Special Secretary, T&CP Branch, UD & MA Department
- 6) P.S to Hon’ble MIC, UD & MA Department
- 7) State EoDB Team, MSME&T Department, Govt. of West Bengal
- 8) S.O., IT/e-Gov Cell, UD & MA Department – with the request to upload the same in the official website.
- 9) P.S to Principal Secretary, UD & MA Department

Special Secretary