

Government of West Bengal
Department of Urban Development and Municipal Affairs
Nagarayan, 3rd Floor, DF-8, Sector-I, Salt Lake, Kolkata -700064

No. 415 – IT & eGov/UDMA/ E 721215

Date: 27-09-2024

NOTIFICATION

WHEREAS, the Urban Development & Municipal Affairs (UD&MA) Department, Government of West Bengal, had introduced dashboard related reforms under 'Ease of Doing Business' to bring transparency in information dissemination and to help applicants know the minimum time in which their applications will be approved and system generated certificates will be issued for all services rendered by the Department.

AND WHEREAS, Department for Promotion of Industry and Internal Trade, Government of India, has recommended to modify and develop a smart Dashboard having also the provision to further drill down for displaying application details.

NOW THEREFORE, the Urban Development & Municipal Affairs (UD&MA) Department, Government of West Bengal has decided to modify the existing online dashboard for all services it renders displaying the particulars such as Time Limit as prescribed under WBRTPS Act, no. of applications received, no. of applications approved; average, median, minimum and maximum time taken to obtain approval and also average fees paid by the enterprise/ applicant for availing of a particular service. The dashboard will also have the utility to further drill down and display date-wise and application-wise details like application no. and date, approval date, total fees paid by the enterprise/ applicant along with break-up. The online dashboard will have to be updated daily/weekly/fortnightly/monthly, preferably on real time and will reflect date and time of information updation.

This order will take immediate effect.

Adhikari
27/09/24

Joint Secretary
UD & MA Department, WB

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Copy forwarded for information and necessary action to:

1. Mayor/ Chairman / Chairperson / Administrator, Municipal Corporation/
Municipality/ NAA/ ITA;
2. Municipal Commissioner / Commissioner, Municipal Corporation;
3. Executive Officer, Municipality/ NAA/ ITA;
4. State EoDB Cell, MSME & T Department;
5. P.S. to the Hon'ble MIC, UD & MA Department;
6. Sr. P.S. to the Secretary, UD & MA Department;
7. SO (IT & e-Gov Cell), UD & MA Department with the request to upload this in the
Departmental website.

Adhikari
27/09/24
Joint Secretary
UD & MA Department, WB