

User Manual For Online Grievance Redressal

System

Department of Urban Development & Municipal Affairs, Govt. of WB

The Online Building Plan Approval System (OBPAS) has been envisaged by the Department of Urban Development & Municipal Affairs, Government of West Bengal to utilize the benefits of Information Technology to have a Common Application Form (CAF) based Single Window System (SWS) for various Building Construction related services with the facility of Auto-Scrutiny of Architectural Drawing of building / structure as per the requirements of <u>SBRAP & DBRAP 2020-21</u> for compliance under Ease-of-Doing-Business (EoDB) in order to improve the Accountability, Transparency & Effectiveness in Government administration.

SWS-OBPAS automates the lengthy and cumbersome manual process of checking of the statutory building plan requirements as per rules & regulations, thus reducing paper work, valuable time, effort of the LBSs/ Architects and the Permit granting Authorities. It facilitates quick processing and disposal of building plan permissions, standardization of building fee & other charges, automation of the technical scrutiny of the building plan, effective monitoring of file processing etc.

URL: https://obpsudma.wb.gov.in

Table of content:

1.0	Online Grievance Redressal for Water Connection4-1	.0
2.0	Online Grievance Redressal for Sewerage Connection1	1-13

1.0 Online Grievance Redressal for Water Connection

♦ On the Home page of the OBPAS, click on **GRIEVANCE REDRESSAL**.



After click on "GRIEVANCE REDRESSAL" link, applicant can register himself / herself by 'Click Here' link.

← → G (*	obpsudma.wb.gov.ir	1	☆ ©	Ď ₿	:
		Grievance Redressal			
		Dear Applicant, to register any grievance in this portal, it is mandatory to register and login as an applicant. Please Click Here to register yourself as an applicant.			
		Close			

 Applicant can register himself / herself by filling up the 'Applicant Registration Form' and click on the submit button.

E-SERVICES FEES STRUCTURE + EODB DA SHBOARD + U	SER MANUAL + NOC + NOTIFICATION	DOWNLOADS CONTACT US GRIEVANCE REDRESSAL	CHECKAPPLICATION STATUS THIRD PARTY VERIFICATION
	If you are an invo	estor /entrepreneur, please apply through Silpasathi portal	for Water Connection Permit Click Here
	Amplian	nt Persistration Form	
	Applica	nt Registration Form	
Applicant Details			
alutation*	Select an option	Full Name*	
Iser Name(User Name can have Alphabet, Numbers, and - Only)*		Password*	
onfirm Password*		Date of Birth*	dd-mm-yyyy
ige (Years)		Mobile Number*	
mail ID*		ULB Name (If Applicant residing in an ULB area within West Bengal)	Select ULB Name *
listrict	Select District Name	✓ Address*	
tate		Country	
ost Office		PIN *	
olice Station		Aadhaar Number	
AN *		PAN Document (Please upload only JPEG, JPG, PNG or PDF formats of 500KB or	Choose File No file chosen
⊚ WB-SWS-OBPAS × +			~ - d ×
WB-SWS-OBPAS × + → C ○ A https://obpsudmax	/b.gov.in		- □ ×☆ © ④ 約 Ξ
WB-SWS-OBPAS × + + C O A https://obpsudmax	vb.gov.in		✓ - □ × ☆ ◎ 釣 =
♦ WB-SWS-OBPAS × + > C ○ A https://obpsudma.	vb.gov.in If you :	are an investor /entrepreneur, please apply th	v – œ × ☆ ♡ @ ☆ ≡ rough Silpasathi portal for Wa
WB-SWS-OBPAS × + C ○ A https://obpsudmax Welcome to Single Window System	vb.gov.in If you a om for Online Building	are an investor /entrepreneur, please apply th g Plan Approval	∨ – ¤ × ☆ ඏ එ ≡ rough Silpasathi portal for Wa
♦ WB-SWS-OBPAS × + → C Q A https://obpsudmax Welcome to Single Window Syster The Online Building Plan Approval System (OBPAS) has Affairs, Government of West Bengal to utilize the benefit	vb.gov.in If you	are an investor /entrepreneur, please apply th g Plan Approval tt of Urban Development & Municipal a Single Window System (SWS) for	v – o × ☆ ♡ ④ ☆ ≡ rough Silpasathi portal for Wa
♦ WB-SWS-OBPAS × + → C Q A https://obpsudmax Welcome to Single Window System The Online Building Plan Approval System (OBPAS) har Affairs, Government of West Bengal to utilize the benefit variouse processes involved in issuance of construction	vb.gov.in If you m for Online Building been envisaged by the Departmen 's of Information Technology to have ermits as per State Business Refor	are an investor /entrepreneur, please apply th g Plan Approval at of Urban Development & Municipal e a Single Window System (SWS) for m Action Plan (SBRAP) & District are of Devine Survivers (FOCB) in	v – o × ☆ ♡ ② ♪ ≡ rough Silpasathi portal for War
♦ WB-SWS-OBPAS × + → C Q A https://obpsudmax Welcome to Single Window Syster The Online Building Plan Approval System (OBPAS) has Affairs, Government of West Bengal to utilize the benefit various processes involved in issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom porder to improve the Accountability, Transparency & Eff	vb.gov.in If you m for Online Building been envisaged by the Departmen is of Information Technology to have permits as per State Business Refor nendation and compliance under Ea retiveness in Government administra	are an investor /entrepreneur, please apply th g Plan Approval It of Urban Development & Municipal a Single Window System (SWS) for m Action Plan (SBRAP) & District asso-of-Doing-Business (EODB) in ation. Read More	v – o × ☆ © ê ź ≡ rough Silpasathi portal for War t Consuitant r Power Department UDMA
♦ WB-SWS-OBPAS + + > C A https://obpsudmaa Welcome to Single Window System The Online Building Plan Approval System (OBPAS) has Affairs, Government of West Bengal to utilize the benefit ardious processes involved in issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom business Reform Action Plan (DBRAP) 2020-21 recom	vb.gov.in If you am for Online Building a been envisaged by the Departmen s of Information Technology to have sermits as per State Business Refor nendation and compliance under Ea activeness in Government administra-	are an investor /entrepreneur, please apply th g Plan Approval to of Urban Development & Municipal a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More	
WB-SWS-OBPAS WB-SWS-OBPAS	vb.gov.in If you am for Online Building a been envisaged by the Departmen is of Information Technology to have sermits as per State Business Refor nendation and compliance under Ea activeness in Government administra	are an investor /entrepreneur, please apply th g Plan Approval to of Urban Development & Municipal e a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More	
WB-SWS-OBPAS + C A https://obpsudmaa Welcome to Single Window Syste Welcome to Single Window Syste Che Online Building Plan Approval System (OBPAS) ha Affairs, Government of West Bengal to utilize the benefi arious processes involved in issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom order to improve the Accountability. Transparency & Eff LATEST UPDATES Performer) on 18th May 2022 (Starting from 11:30 am	vb.gov.in If you am for Online Building is been envisaged by the Department is of Information Technology to have sermits as per State Business Refor nendation and compliance under Ea activeness in Government administra	are an investor /entrepreneur, please apply th g Plan Approval tr of Urban Development & Municipal e a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More	 ✓ – Œ × ☆ ♡ ④ ½ ≡ rough Silpasathi portal for Wa t Consultant r Power Department UDMA Applicant Login
WB-SWS-OBPAS + C Https://obpsudmax Welcome to Single Window Syste Welcome to Single Window Syste Che Online Building Plan Approval System (OBPAs) hat Affairs, Government of West Bengal to utilize the benefit arious processes involved in issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom order to improve the Accountability, Transparency & Eff LATEST UPDATES Performer) on 18th May 2022 (Starting from 11:30 am onwards) Read	vb.gov.in If you If you The provided state of the stat	are an investor /entrepreneur, please apply th g Plan Approval to f Urban Development & Municipal e a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More	
WB-SWS-OBPAS + WB-SWS-OBPAS + C A https://obpsudmax Welcome to Single Window Syste Welcome to Single Window Syste Che Online Building Plan Approval System (OBPAS) har Affairs, Government of West Bengal to utilize the benefit arious processes involved in issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom Drader to Improve the Accountability. Transparency & Eff LATEST UPDATES Performer) on 18th May 2022 (Starting from 11:30 am onwards) Read Posted On: 11/May	vb.gov.in If you Parm for Online Building is been envisaged by the Department is of Information Technology to have permits as per State Business Refor nendation and compliance under Es activeness in Government administr Vore 2022	are an investor /entrepreneur, please apply th g Plan Approval to Urban Development & Municipal e a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More USUJOY123	 → - □ × ☆ ♡ ② ½ Ξ rough Silpasathi portal for Wat t Consultant Power Department UDMA Applicant Login
WB-SWS-OBPAS	vb.gov.in If you If you m for Online Buildin s been envisaged by the Department is of Information Technology to have permits as per State Business Refor nendation and compliance under Es cetiveness in Government administre Vore 2022 n for	are an investor /entrepreneur, please apply th g Plan Approval ti of Urban Development & Municipal e a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More ULB Use USUJOY123 Password	 → - □ × ☆ © ② ② ② rough Silpasathi portal for Wat t Consultant Power Department UDMA Applicant Login
WB-SWS-OBPAS × + C + C A https://obpsudmax Welcome to Single Window System Welcome to Single Window System Welcome to Single Window System C C C C C C C C C C C C C C C C C C C	vb.gov.in If you If you mfor Online Buildin s been envisaged by the Departmen is of Information Technology to have permits as per State Business Refor mendation and compliance under Ei ectiveness in Government administre Wore 2022 n for	are an investor /entrepreneur, please apply th g Plan Approval tt of Urban Development & Municipal e a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More ULB Use ULB Use	 ✓ – □ × ☆ ⊙ ⊙ ½ ≡ rough Silpasathi portal for Wat t Consultant Power Department UDMA Applicant Login ●
WB-SWS-OBPAS × + C + C A thtps://obpsudmaa Welcome to Single Window Syste The Online Building Plan Approval System (OBPAS) has Affairs, Government of West Bengal to utilize the benefi various processes involved in issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom order to Improve the Accountability, Transparency & Eff LATEST UPDATES Performer) on 18th May 2022 (Starting from 11:30 am onwards) Read Posted On: 11/May Single Window System for Online Building Plan Sanctic WelDC & WBIIIC has already been CoBPAS) of UBMA Read Read	vb.gov.in If you an for Online Building a been envisaged by the Department is of Information Technology to have permits as per State Business Reformendation and compliance under Est ectiveness in Government administration where 2022 n for vore	are an investor /entrepreneur, please apply th g Plan Approval tt of Urban Development & Municipal a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More ULE Use ULE Use ULE Use ULE Use ULE Use ULE Use ULE Use ULE Use ULE Use ULE USE SUJOY123 Password	 → - □ × ☆ ○ ② ② Consultant Power Department UDMA Applicant Login ③ ③ ③ ③ ③ ③ ③ ④ ③ ④
WB-SWS-OBPAS × + C A Https://obpsudmaa Welcome to Single Window Syste Welcome to Single Window Syste Welcome to Vest Bengal to utilize the benefi various processes involved in issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom order to improve the Accountability, Transparency & Eff LATEST UPDATES Performer) on 18th May 2022 (Starting from 11:30 am onwards) Read Posted On: 11/May Single Window System for Online Building Plan Sanctic WelDC & WBIDC has already been Come-Live through leveraging of e-Grihanaksha (SWS-OBPAS) of UDBMA Read Posted On: 14/May	vb.gov.in If you em for Online Building a been envisaged by the Department is of Information Technology to have permits as per State Business Reformendation and compliance under E- tectiveness in Government administr Wore 2022 n for Wore 2022	are an investor /entrepreneur, please apply th g Plan Approval tt of Urban Development & Municipal a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More ULE Use ation. Read More ULE Use ULE USE	
WB-SWS-OBPAS	vb.gov.in If you em for Online Building a been envisaged by the Department is of Information Technology to have permits as per State Business Reformendation and compliance under Ei- ectiveness in Government administr Wore 2022 n for Wore 2022	are an investor /entrepreneur, please apply th g Plan Approval tt of Urban Development & Municipal a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More ULE Use ation. Read More USE USE SUJOY123 Password 	
WB-SWS-OBPAS	vb.gov.in If you em for Online Building a been envisaged by the Department is of Information Technology to have permits as per State Business Reformendation and compliance under Ei- ectiveness in Government administr Wore 2022 n for Wore 2022	are an investor /entrepreneur, please apply th g Plan Approval tt of Urban Development & Municipal a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More ULE USE ULE USE	
WB-SWS-OBPAS × + C + C A https://obpsudmaa Welcome to Single Window System Welcome to Single Window System Chains, Government of West Bengal to utilize the benefit various processes involved in issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom order to improve the Accountability, Transparency & Eff LATEST UPDATES Performer) on 18th May 2022 (Starting from 11:30 am onwards) Read Posted On: 11/May Single Window System for Online Building Plan Sanctic WEIDC & WBIIDC has already ben Gone-Live through leveraging of e-Grihanaksha (SWS-OBPAS) of UDQMA Read Posted On: 14/May	vb.gov.in If you em for Online Building a been envisaged by the Department is of Information Technology to have permits as per State Business Reformendation and compliance under Er activeness in Government administr Wore 2022 n for Wore 2022	are an investor /entrepreneur, please apply th g Plan Approval tt of Urban Development & Municipal a Single Window System (SWS) for m Action Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More ULB Use UB USE ULB USE U	 ✓ - □ × ☆ ♡ ② ½ = rough Silpasathi portal for Wat Power Department UDMA Applicant Login © 3C4Y24 Tetra Consultant C
 WB-SWS-OBPAS × + C A https://obpsudmaa Welcome to Single Window System Welcome to Single Window System (OBPAS) has Affairs, Government of West Bengal to utilize the benefit various processes involved in Issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom order to Improve the Accountability. Transparency & Eff LATEST UPDATES Pertormer) on 18th May 2022 (Starting from 11:30 amonwards) Read Posted On: 11/May Single Window System for Online Building Plan Sanctid WBIDC & WBIDC has already been Gone-Live through leveraging of e-Gnhanaksha (SWS-OBPAS) of UDBMA Read Posted On: 14/May 	vb.gov.in If you Parn for Online Building is been envisaged by the Department is of Information Technology to have permits as per State Business Refor mendation and compliance under E: ectiveness in Government administr Wore 2022 n for Yore 2022	are an investor /entrepreneur, please apply th g Plan Approval ti of Urban Development & Municipal e a Single Window System (SWS) for maction Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More USUJOY123 Password USErname SUJOY123 Password Corpot Password	✓ − 0 ×
♦ WB-SWS-OBPAS × + → C A thtps://obpsudmaa Welcome to Single Window System The Online Building Plan Approval System (OBPAS) has Affairs, Government of West Bengal to utilize the benefit various processes involved in Issuance of construction Business Reform Action Plan (DBRAP) 2020-21 recom order to Improve the Accountability. Transparency & Eff LATEST UPDATES Performer) on 18th May 2022 (Starting from 11:30 am onwards) Read Posted On : 11/May 2. Single Window System for Online Building Plan Sanctic WBIDC & WBIDC has already been Gone-Live through leveraging of e-Gnhanaksha (SWS-OBPAS) of UDBMA Read Posted On : 14/May	vb.gov.in If you am for Online Building is been envisaged by the Departmer is of Information Technology to have permits as per State Business Refor mendation and compliance under E: ectiveness in Government administr Wore 2022 n for Yore 2022	are an investor /entrepreneur, please apply th g Plan Approval ti of Urban Development & Municipal e a Single Window System (SWS) for maction Plan (SBRAP) & District ase-of-Doing-Business (EODB) in ation. Read More USUB USER USER USER USER USER USER USER USER	 ✓ - O × ☆ O • 2 = rough Silpasathi portal for Wa t Consultant Power Department UDMA Applicant Login ⓐ ⓐ<!--</td-->

Login to the Applicant console profile using the User Name and Password verified by the Captcha and the OTP received in the applicant registered SMS.

ē	∲ WB-SWS-OBPAS × +	\sim	-	٥	×
\leftarrow	→ C O A https://obpsudma.wb.gov.in ☆		♥ 🌒	பி	=
Useful Links	C C I C A https://obpsudmawb.govin If you are an investor /entrepreneur, please apply through Silpasathi portal for Wat Welcome to Single Window System for Online Building Plan Approval The Online Building Plan Approval System (OBPAS) has been envisaged by the Department of Urban Development & Municipal Affairs, Government of West Bengal to utilize the benefits of information Technology to have a Single Window System (SWS) for various processes involved in issuance of construction permits as per State Business Reform Action Plan (BBRAP) 2020-21 recommendation and compliance under Ease-of-Doing-Business (EODB) in order to improve the Accountability, Transparency & Effectiveness in Government administration. Read More LATEST UPDATES Intransperiment of VC on e-sinfananasma (UOP-AS) process for environde LDBS & Architects, Engineers of the ULBs (Poor Performer) on 18th May 2022 (Stating from 11:30 am onwards) Read More Posted On: 11May/2022 Single Window System for Online Building Plan Sanction for WBIDC & WBIDC has already been Gone-Live through user all and and compliance under Ease-of-Doing-Business (EODB) in order to information Technology to have a Single Window System (WOF) or any all and the set of the ULBs (Poor Performer) on 18th May 2022 (Stating from 11:30 am onwards) Read More Posted On: 11May/2022 Single Window System for Online Building Plan Sanction for WBIDC & WBIDC has already been Gone-Live through user all and the set of the ULBs (WOF) OBAM Burget And Action Plan (BBRAP) and the set of the ULBs (WOF) OBAM Burget And Action Plan (BBRAP) and the set of the ULBs (WOF) OBAM Burget And Action Plan (BBRAP) and the set of the ULBs (Poor Plan (BBRAP) and the set of the ULBs (Poor Plan (BBRAP) and the set of the ULBs (Poor Plan (BBRAP) and the set of the ULBs (Poor Plan (BBRAP) and the set of the ULBs (Poor Plan (BBRAP) and the set of the ULBs (Poor Plan (BBRAP) and the set of the ULBs (Poor Plan (BBRAP) and the set of the ULBs (Poor Plan	er Connecti Consulta Power Depa AA At Login 3C4Y2	v e on Perm ant intment e e <th>2 ال</th> <th>=</th>	2 ال	=
	✓ ✓	Resend 777754613 and f alid for 10 minute omplete your log © @ @ 10 10 4	to your es only. in 13: ENG 11-11	46 -2024	₹ŋ

Applicant login console home page.

ⓑ WB-SWS-OBPAS - Home × +	· - 6
→ C O A https://obpsudma.wb.gov.in/home.php	☆ · · · · · · · · · · · · · · · · · · ·
Online Building Plan Approval System Department of Urban Development & Municipal Affairs, G	n (OBPAS) Govt. of West Bengal
ME DASHBOARD V E-SERVICES V GRIEVANCE V HELP V	WELCOME: SUJOY123 (APPLICANT) PROFILE LOGO
Local Bodies CAF	
BUILDING PLAN	PLINTH LEVEL
COMMON APPLICATION FORM 📱 LIST OF FILES FOR BUILDING PERMIT 🗮	PLINTH LEVEL NOTIFICATION 📓 LIST OF FILES FOR PLINTH LEVEL 🔚
OCCUPANCY/COMPLETION CERTIFICATE	WATER, SEWER/DRAIN CONNECTION
COMMON APPLICATION FORM 🔚 LIST OF FILES OF OC/CC 🔚	COMMON APPLICATION FORM - SHOW LIST OF APPLICATION -
CHANGE OF CONSULTANT (ONLY FOR UDMA)	
P Type here to search	姜 29℃ Haze ^ 현 문 답 많 6NG 11-11-2004
	1111 665

Click on the grievance tab in the menu bar and select Raise Grievance for the new grievance.

	~ - B ×
\leftrightarrow \rightarrow C O A https://obpsudma.wb.gov.in/home.php	☆ ♡ ② ☆ =
Online Building Plan Approval System	
Department of Urban Development & Municipal Affairs, C	Govt. of West Bengal
HOME DASHBOARD T E-SERVICES T GRIEVANCE T HELP T	WELCOME: SUJOY123 (APPLICANT) PROFILE LOGOUT
Raise Grievances	
Local Bodies CAF	
BUILDING PLAN	PLINTH LEVEL
COMMON APPLICATION FORM 📱 LIST OF FILES FOR BUILDING PERMIT 🗮	PLINTH LEVEL NOTIFICATION 📓 LIST OF FILES FOR PLINTH LEVEL 🔚
OCCUPANCY/COMPLETION CERTIFICATE	WATER, SEWER/DRAIN CONNECTION
COMMON APPLICATION FORM IE LIST OF FILES OF OC/CC IE	COMMON APPLICATION FORM • SHOW LIST OF APPLICATION •
ttps://obpsudma.wb.gov.in/Grievance.php	
🗄 🔎 Type here to search 🛛 👘 🔛 📫 🔹 🚳	

Grievance registration application page is open after clicking the raise grievance tab.

	OBPAS × + OBPAS + OA https://obpsudma.wb.gov.in/Grievance.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of West Benga	☆ 		
HOME DA	ASHBOARD ¥ E-SERVICES ¥ GRIEVANCE ¥ HELP ¥	WELCOME: SUJOY123 (APPLICA)	NT) PROFILE	LOGOUT
	GRIEVANCE REGISTRATION APPLICATION			
	Select Grievance Type Please select a suitable heading for your problem CATEGORY	Browse No file selected. Please attach a supporting document. Only pdf, png. than 500KB are allowed	ipeg, jpg files of less	
	Business	Select ULB Name	~	
	File Edit View Format	SAVE DRAFT	JBMIT	
н Рту	pe here to search 🌾 😫 🏟	🚑 29°C Haze ∧ छे	፪ 문 4 _% ENG ₁₁	13:47 -11-2024

Select Grievance Type: Permanent Water Connection & Category: Citizen/Business.

WB-SW	/S-OBPAS	× +				~	_	٥	×
\rightarrow C	2	O A https:	://obpsudma.wb.gov.in/Grievance.php?sub_id=SWS-OBPAS/2108/a	2024/G-0003	☆	6	۲	பி	≡
			GRIEVANCE REGISTRATION	APPLICATION					
	Permanent wate	r connection		Browse No f	ile selected.]		
	Please select a suitable CATEGORY	e heading for your prol	blem	Please attach a support than 500KB are allowe	ting document. Only pdf, png. jpeg, d	pg files of less			
	Business			~ Bhatpara		`	·		
	File Edit View	v Format I ⊻ S	System Font \vee 12pt \vee Paragraph \vee	Select ULB Name SAVE DR	RAFT SUBM	т			
	SIR/MADAM, I APPLIED FOF TILL DATE NO	R WATER CONN WATER CONN	NECTION PLAN VIDE NO SWS-OBPAS/2108/2024/000005- ECTION PROVIDED YET.	T/WNS BUT					
	YOURS FAITH	FULLY							
	SUJOY GHOSH	Н							

Providing the necessary data in the CAF.

										_
			GI	RIEVANCE REGISTRATIO	N APPLICATION					
	Permanent wate	er connection			~	Browse No file selected.				
	Please select a suitab CATEGORY	le heading for your pr	oblem			Please attach a supporting document. Or than 500KB are allowed	nly pdf, png, jpeg, jpg files of	less		
	Business				~	Bhatpara		~		
	File Edit View	w Format				Select ULB Name				
	S → B	I ⊻ S	System Font V 12pt	✓ Paragraph ✓		SAVE DRAFT	SUBMIT			
	SIR/MADAM, I APPLIED FO TILL DATE NO	R WATER CON D WATER CONN	INECTION PLAN VIDE NO SW NECTION PROVIDED YET.	/S-OBPAS/2108/2024/000005	-T/WNS BUT					
	YOURS FAITH	IFULLY								
	SUJOY GHOS	ίH								
										01101120
Q	Type here to search	1 🥌	> 🗄 韵 🧭			슬 29°C Haze	^ @ 🕼 🖫 🔩	ENG 1	13:52	

After providing the data on the CAF, AIN/Acknowledgement No is created.



Click on go back for the list of grievance page.

af the second se	Online Departme	Build	Ing Plan Appr	oval System (lunicipal Affairs, Govt.	OBPAS) . of West Beng	al			C-Grihanaksh Received for Approx 1 Sec
LIS	T OF GRIEVAN	CES							
S. No	Applicant 🌷	ULB 🌲	AIN/Acknowledge	Application Status	Grievance Type	Category	Flag Status	Status Change Date↓	Action
		Ň		· ·	·				Submit
1	Sujoy Ghosh	Bhatpara	SWS-OBPAS/2108/2024/G-0004	New	Permanent Water Connection	Citizen		11 Nov 2024 at 01:56 PM	✓ VIEW
2	Sujoy Ghosh	Bhatpara	SWS-OBPAS/2108/2024/G-0003	Citizen Completed Nodal Officer Action Pending	Permanent Water Connection	Business	► T1 ► T5 ► T7	11 Nov 2024 at 01:53 PM	✓ VIEW
3	Sujoy Ghosh	Bhatpara	SWS-OBPAS/2108/2024/G-0002	Resolved	Permanent Water Connection		•• T1 •• T5 •• T7	23 Oct 2024 at 01:49 PM	✓ VIEW
<									>

Government of West Bengal * Click on the grievance no and edit button and submit for the ULB to verify. × + ē WB-SWS-OBPAS ٥ O A https://obpsudma.wb.gov.in/GrievancesDetail.php?sub_id=SWS-OBPAS/2108/2024/G-0004 > C 23 ା 🕑 🕑 🗉 🗉 A+ A A-Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of West Bengal **C**-Grihanaksha HOME DASHBOARD . E-SERVICES . GRIEVANCE . HELP . WELCOME: SUJOY123 (APPLICANT) PROFILE LOGOUT Edit GRIEVANCES DETAIL AIN/Acknowledge : SWS-OBPAS/2108/2024/G-0004 Status: New Grievance Raised For : Permanent Water Connection APPLICANT DETAILS GRIEVANCES DETAILS Legal Disclaimer: All efforts have been made to make the information as accurate as possible. Department of Urban Development & Municipal Affairs, Govt. of West Bengal will not be responsible for any loss/ damage to any person caused by inaccuracy in the information available on this Website. Any discrepancy found may be brought to the notice of Department of Urban Development & Municipal Affairs, Govt. of West Bengal forthwith for necessary rectification. 穒 😫 👹 ⊕ Type here to search ■ - əə 29°C Haze ^ 현 로 및 다 ts 13:56 특 Now, the current status is Consultant completed Nodal officer Action Pending. WB-SWS-OBPAS \times + _ ٥ × \rightarrow C O A https://obpsudma.wb.gov.in/GrievancesDetail.php?sub_id=SWS-OBPAS/2108/2024/G-0004 ☆ ା 🙂 🖄 🗉 A Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of West Bengal **C**-Grihanaksha HOME DASHBOARD . E-SERVICES . GRIEVANCE . HELP . WELCOME: SUJOY123 (APPLICANT) PROFILE LOGOUT GRIEVANCES DETAIL Status: Citizen Completed Nodal Officer Action Pending AIN/Acknowledge : SWS-OBPAS/2108/2024/G-0004 Grievance Raised For : Permanent Water Connection APPLICANT DETAILS ÷ GRIEVANCES DETAILS + Legal Disclaimer: All efforts have been made to make the information as accurate as possible. Department of Urban Development & Municipal Affairs, Govt. of West Bengal will not be responsible for any loss/ damage to any person caused by inaccuracy in the information available on this Website. Any discrepancy found may be brought to the notice of Department of Urban Development & Municipal Affairs, Govt. of West Bengal forthwith for necessary rectification. Type here to search 🍜 🗄 🖄 🚿 👙 29°C Haze ∧ ତ 🔄 🖓 다 여 13:58 🛃 10

Government of West Bengal Online Grievance Redressal for Sewerage Connection 2.0 Applicant login console home page. 💼 💧 WB-SWS-OBPAS - Home 🛛 🗙 🕂 ٥ C O A https://obpsudma.wb.gov.in/home.php 숣 ල 🕘 එ = \rightarrow A+ A A-**Online Building Plan Approval System (OBPAS)** Department of Urban Development & Municipal Affairs, Govt. of West Bengal **e-Grihanaksha** HOME DASHBOARD . E-SERVICES . GRIEVANCE . HELP . WELCOME: SUJOY123 (APPLICANT) PROFILE LOGOUT Local Bodies CAF **BUILDING PLAN** PLINTH LEVEL COMMON APPLICATION FORM 📱 LIST OF FILES FOR BUILDING PERMIT PLINTH LEVEL NOTIFICATION 📱 LIST OF FILES FOR PLINTH LEVEL 📒 WATER, SEWER/DRAIN CONNECTION OCCUPANCY/COMPLETION CERTIFICATE COMMON APPLICATION FORM 🗮 LIST OF FILES OF OC/CC 🔚 CHANGE OF CONSULTANT (ONLY FOR UDMA) F Sype here to search ₩ NIFTY -0.91% ∧ @ 🕼 🖫 d_s ENG 11:37 12-02-2025 Ai (Click on the grievance tab in the menu bar and select Raise Grievance for the new grievance. 💼 💧 WB-SWS-OBPAS - Home 🛛 🗙 🕂 ٥ \times ← → C A https://obpsudma.wb.gov.in/home.php \$ ල @ දු = A+ A **Online Building Plan Approval System (OBPAS)** Department of Urban Development & Municipal Affairs, Govt. of West Bengal **C**-Grihanaksha HOME DASHBOARD . E-SERVICES . GRIEVANCE . HELP . WELCOME: SUJOY123 (APPLICANT) PROFILE LOGOUT Raise Grievances Local Bodies CAF List of Grievances BUILDING PLAN PLINTH LEVEL COMMON APPLICATION FORM 📱 LIST OF FILES FOR BUILDING PERMIT PLINTH LEVEL NOTIFICATION 📓 LIST OF FILES FOR PLINTH LEVEL 🗮 WATER, SEWER/DRAIN CONNECTION OCCUPANCY/COMPLETION CERTIFICATE COMMON APPLICATION FORM 🔚 LIST OF FILES OF OC/CC 🔚 CHANGE OF CONSULTANT (ONLY FOR UDMA) vb.gov.in/Grievance.ph Type here to search へ 空 図 中 dg ENG 11:38 12-02-2025 <u>⊒</u>; RELIANCE -1.47%

 Grievance registration application page is open after clicking the raise grievance tab. Select Grievance Type: Sewerage Connection & Category: Citizen/Business.

		90%	۲3 L	
	Online Building Plan Approval System (OBPAS)			
	Department of Urban Development & Municipal Affairs, Govt	. of West Bengal		Coline Building Plan Approval System
HOME D	ASHBOARD V E-SERVICES V GRIEVANCE V HELP V	WELCOME: SUJO	Y123 (APPLICANT)	PROFILE LOGO
	GRIEVANCE REGISTRATION APPLICATION			
	Sewer/Drain Connection	Browse 25.pdf		
	- Hease select a sutable heading for your problem CATECODY	Please attach a supporting document. Only pd allowed	f, png, jpeg, jpg files of less th	an 500KB are
	Business	Bhatpara		v
		* Select ULB Name		
	File Edit View Format	SAVE DRAFT	SUBMIT	
	∽ B I U System Font ∨ 12pt ∨ Paragraph ∨ E E E E E			
	RESPECTED SIR/MADAM,			
	I SUBMITTED THE SEWER PLAN VIDE NO SWS-OBPAS/2108/2025/102/WNS TILL DATE SEWER CONNECTION PLAN NOT APPROVED YET			
E P	Type here to search 💦 🙀 🔞 🧭	Nifty midcap -2.04%	- 0 🕄 🖫	d _≥ ENG 11:41 12-02-2025
*	• After providing the data on the CAF, AIN/Acknowledgement No	is created.		
VB-SWS-OBP	After providing the data on the CAF, AIN/Acknowledgement No As × + O A https://obpsudma.wb.gov.in/Msg_responce.php	is created. 90% ☆	~	- ☎ × ♡ ③ 虳 ≡
VB-SWS-OBP	After providing the data on the CAF, AIN/Acknowledgement No As × + A https://obpsudma.wb.gov.in/Msg_responce.php	is created. 90% 순	~	- ◘ × ♡ ② ① = ^+ ⊼ ^-
VB-SWS-OBP	After providing the data on the CAF, AIN/Acknowledgement No As × + A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS)	is created. १९७६ 🔓	~	- □ × ♡ @ £ = A+ A A-
KB-SWS-OBP C	After providing the data on the CAF, AIN/Acknowledgement No As × + O A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of	is created. ∞ ☆ West Bengal	~ 8-1	- ☞ × ♡ ④ 원 = ^+ ^ ^ ^ ~
VB-SWS-OBP C DASHBC	After providing the data on the CAF, AIN/Acknowledgement No As × + O A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of WARD + E-SERVICES + GRIEVANCE + HELP +	is created. 90% ☆ West Bengal WELCOME: SUJOY123 (A	₩ PPLICANT) PRC	- 0 ×
VB-SWS-OBP C DASHBC	After providing the data on the CAF, AIN/Acknowledgement No As × + A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of WARD * E-SERVICES * GRIEVANCE * HELP *	is created. 90% ☆ West Bengal WELCOME: SUJOY123 (A	PPLICANT) PRC	- □ × □ ① = A+ A A- ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓
VB-SWS-OBP C DASHBC	 After providing the data on the CAF, AIN/Acknowledgement No As x + A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of DARD + E-SERVICES + GRIEVANCE + HELP + 	is created. 90% ☆ West Bengal WELCOME: SUJOY123 (A	PPLICANT) PRC	- 0 ×
VB-SWS-OBP C	 After providing the data on the CAF, AIN/Acknowledgement No As × + A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of DARD + E-SERVICES + GRIEVANCE + HELP + 	is created. 90% ☆ West Bengal WELCOME: SUJOY123 (A	PPLICANT) PRC	- 0 ×
VB-SWS-OBP	 After providing the data on the CAF, AIN/Acknowledgement No As × + A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of WARD + E-SERVICES + GRIEVANCE + HELP + 	is created. 9% ☆ West Bengal WELCOME: SWJOY123 (A	PPLICANT) PRC	
VB-SWS-OBP C DASHBC	 After providing the data on the CAF, AIN/Acknowledgement No As × + Anttps://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of DARD * E-SERVICES * GRIEVANCE * HELP * 	is created.	PPLICANT) PRC	- D X
VB-SWS-OBP C DASHBC	 After providing the data on the CAF, AIN/Acknowledgement No As x + Anttps://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of DARD * E-SERVICES * GRIEVANCE * HELP * 	is created. 90% ☆ West Bengal WELCOME: SUJOY123 (A	PPLICANT) PRO	- 0 ×
VB-SWS-OBP C DASHBC	After providing the data on the CAF, AIN/Acknowledgement No As x + A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of WARD + E-SERVICES + GRIEVANCE + HELP + GRIEVANCE APPLICATION SUBMITTED SUCCESSFULLY	is created. 90% ☆ West Bengal WELCOME: SUJOY123 (A	PPLICANT) PRO	- □ ×
VB-SWS-OBP C C	After providing the data on the CAF, AIN/Acknowledgement No As × + A https://obpsudma.wb.gov.in/Msg_responce.php Online Building Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of WARD + E-SERVICES + GRIEVANCE + HELP + GRIEVANCE APPLICATION SUBMITTED SUCCESSFULLY Your grievance has been registered and AIN/Acknowledge number is SWS-OBPA	is created.	PPLICANT) PRC	- 0 ×
VB-SWS-OBP C DASHBC	After providing the data on the CAF, AIN/Acknowledgement No As As As As As As As As As A	is created.	PPLICANT) PRC	- 0 ×
VB-SWS-OBP C DASHBC	After providing the data on the CAF, AIN/Acknowledgement No As As As As As As As As As A	is created. 90% ☆ West Bengal Welcome: SUJOY123 (A	PPLICANT) PRO	- 0 ×
VB-SWS-OBP C DASHBC	After providing the data on the CAF, AIN/Acknowledgement No As As As As As As As As As A	is created. 90% ☆ West Bengal WELCOME: SUJOY123 (A 	PPLICANT) PRO	- O X
VB-SWS-OBP C DASHBC	After providing the data on the CAF, AIN/Acknowledgement No As x + After providing the data on the CAF, AIN/Acknowledgement No As x + After providing Plan Approval System (OBPAS) Department of Urban Development & Municipal Affairs, Govt. of Department of Urban Development & Municipal Affairs, Govt. of CARD + E-SERVICES + GRIEVANCE + HELP + GRIEVANCE APPLICATION SUBMITTED SUCCESSFULLY Your grievance has been registered and AIN/Acknowledge number is SWS-OBPA CO BACK O	is created. 90% ☆ West Bengal WELCOME: SUJOY123 (A	PPLICANT) PRC	- 0 ×

Click on go back for the list of grievance page.

LIS ⁻ s.	T OF GRIEVAN	CES	A10//A-tod	Ann Franking Palaton	Crimero Terre	Cotoreau	Film Status	Status Change Date	A-6
No	Applicant		Ain/Acknowledge		Grievance Type	Category		ŧ	Ruhmit
1	Sujoy Ghosh	Bhatpara	SWS-OBPAS/2108/2025/G-0003	Citizen Completed Nodal Officer Action	Sewer/Drain Connection	Business	T1 10 T5 10 T7	12 Feb 2025 at 11:42	✓ VIEW
2	Sujoy Ghosh	Bhatpara	SWS-OBPAS/2108/2024/G-0003	Pending Resolved	Permanent Water	Business	🍽 T1 🍽 T5 🍽 T7	AM 14 Nov 2024 at	✓ VIEW
3	Sujoy Ghosh	Bhatpara	SWS-OBPAS/2108/2024/G-0004	Resolved	Connection Permanent Water	Business	1 T1 1 T2 1 T6 1 T7	05:08 PM 11 Nov 2024 at 05:54	✓ VIEW
4	Sujoy Ghosh	Bhatpara	SWS-OBPAS/2108/2024/G-0002	Resolved	Connection Permanent Water		T1 T5 T7	PM 23 Oct 2024 at 01:49	✓ VIEW
Total Pro	Number of Records								44-42
	Vious 1 Next	:h	🦳 H 🔌 ø				🚔 Air: Severe	^ 윤 🕼 🖫 🔩	ENG 11:42 12-02-20
Pro P	I Number of Records	:h 🗯	🦲 H 🔌 🕫	1			🚔 Air: Severe	^ ፅି 🖺 🖬 🗤	ENG 11:42 12-02-20
Pro P	I Number of Records	ih 🗯	<u>(),</u> # <u>)</u> ø				╞ Air: Severe	^ ⓒ ፪ ঢ় 4	ENG 11:42
Pro Pro	I Number of Records	ih 🔎	Sin di 🔌 🕫	5			🔆 Air: Severe	^ ⓒ ፪ ټ 4¥	11:42 ENG 12-02-24
	I Number of Records	h 🖊	<mark></mark> = 🍐 ø	3			Air: Severe	^ ⓒ @ ঢ় 4.	ENG 11:42
Pro-	I Number of Records	th 🔒	<u>, ti</u> 🧆 <i>4</i>				<section-header> Air: Severe</section-header>	^ ⓒ 값 및 4.	ENG 11:42
	I Number of Records	th 🔒	, i i	3			Air: Severe	^ ⓒ ☞ 및 4,	ENG 11:42